

July 20, 2007

Safe-Chek
Attention: Management
P. O. Box 4127
Ft. Walton Beach, FL 32549

Re: Melisa Brown

To Whom It May Concern:

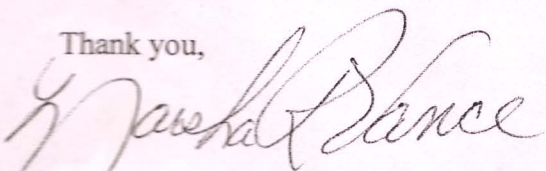
To often in our busy lives, we do not take the time to say thank you and praise that special person who went above and beyond the call of duty to assist us. I do not want to let this time pass me by without letting someone know what a valuable employee that I think that you have in Melisa Brown.

Several weeks ago, while my husband and I were out of town, our bank made an error and returned several of our personal checks to consumers for insufficient funds. As soon as we returned and saw these notices we immediately started trying to contact the appropriate people to let them know of this error. Our bank graciously wrote us a letter stating their error and that they would be taking care of all incurred fees.

Not only did I have to deal with Safe-Chek, but Tele-Chek and Salutron., Please let me tell you that with the exception of Safe-Chek this has been the biggest nightmare that I have ever experienced. Dealing with Ms. Brown was the only sane moment that I felt that I had during this time. She was extremely professional but she took the time to listen to me and understand that I was proactively trying to correct a problem that I had no control over. Everyone else that I spoke with treated me like I was a criminal or had committed a crime and didn't seem to care that none of what was taking place was my fault. I know that because of the nature of your business, that you must hear every excuse in the book for writing bad checks, but there are still some of us out there who look on this as irresponsible and want to make sure that everything is taken care of.

I ask that you personally take the time to thank Ms. Brown on my behalf and express your appreciation for such a caring and responsible employee.

Thank you,

A handwritten signature in cursive script, appearing to read "Marsha R. Vance".

Marsha R. Vance